



Impact of Digital Payment Apps on Cashless Economic Growth

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ABSTRACT

The rapid growth of digital payment applications has significantly reshaped modern economic systems by reducing dependence on physical cash and enabling seamless electronic transactions. Digital payment apps such as mobile wallets, unified payment interface (UPI), internet banking platforms, and contactless payment systems have become essential tools for facilitating trade, consumption, and financial inclusion. The study examines the impact of digital payment applications on the development of a cashless economy and its contribution to overall economic growth. The study uses both primary and secondary data. Primary data was collected through structured questionnaires administered to users of digital payment applications, while secondary data was sourced from government reports, Central Bank publications, and international financial institutions. The study analyzes user adoption behavior, frequency of digital transactions, perceived economic benefits, and challenges associated with digital payments. The findings reveal that a digital payment app significantly contributes to economic growth by reducing cash dependency, improving business formalization, and promoting inclusive financial participation. The study also identifies key challenges such as cyber security concerns, digital literacy gaps, and infrastructure limitations. The paper concludes that digital payment applications play a vital role in promoting a cashless economy when supported by robust infrastructure, regulatory frameworks, and financial awareness programs.

Keywords: Digital Payment Apps, Cashless Economy, Economic Growth, Financial inclusion, Fintech

Introduction

Economic systems historically relied on physical currency for exchange. However, technology advancements and smartphone penetration have accelerated the adoption of digital payment platforms. These applications allow individuals to perform transactions instantly without physical cash handling. As digital transactions become more common, the structure of economic activity shifts from informal cash circulation towards traceable, technology-enabled exchanges. Cashless economic growth refers to expansion in economic output supported by electronic payment systems rather than physical currency circulation. Digital payment applications play a catalytic role in the transformation by reducing transaction friction and expanding financial participation. This paper evaluates how this application influences economic growth indicators under the current monetary ecosystems.

Review of Literature

In 2014, Donovan exam the broader economic implications of mobile money systems in developing economies. The study emphasized that digital transaction platforms in provided financial accessibility for low income population and strength in the small scale business participations. The research suggested that digital payments could indirectly support economic growth by enhancing financial inclusion.

In 2015, Hasan, De Renzis and Schmiedel analysis electronic retailer payment systems across European economies. Their findings indicated that increase the usage of electronic payments reduced transaction cost and improved oral economic efficiency. The study concluded that digital payment adoption contributes positively to National output by enhancing productivity. In 2016, Jack and Suri investigated the long term efforts of mobile money services on household economics stability. The research demonstrenthen that access to digital financial tools improve the risk sharing mechanisms and the consumptions smoothing, thereby strengthening economic resilience at the macro level.

In 2017, Ozili explore the relationship between Digital finance and economic development. The study or give the digital payment platforms enhance transparency and reduced the corruption by many missing cash-based informal transactions. The findings highlighted that importance of regulatory frameworks and maximizing growth benefits.

In 2018, Suri and Jack further expanded their analysis by examining poverty reduction linked to digital payment adoption. Their research found the digital financial services enabled household to increase savings and entrepreneurial activity, contributing to broader economic participation.

In 2019, Zandi, Singh and Irving studied the macroeconomic impact of electronic payment systems globally. Their finding suggested that economies with the higher digital transactions penetration experience to stronger GDP growth due to improved transaction speed and efficiency.

In 2020, Auer, Cornelli, and Frost analyzed the acceleration of digital payments during global disruptions. Their research highlighted that digital financial infrastructure played a critical role in sustaining economic activity when physical cash transaction were restricted.

Objectives of the Study

1. To examine relationship between Digital payment adoption and economic growth.
2. To analyze how digital payments, reduce dependency on physical cash.
3. To assess the contribution of digital payment applications to financial inclusion.
4. To evaluate macroeconomic outcomes associated with increased digital transaction penetration.
5. To identify challenges affecting sustainable cashless growth.

Research Methodology

The city adopts a descriptive and analytical research design



Data Collection:

Primary Data

Collector through structured questionnaires from 200 respondents including consumers and the small business owners.

Secondary Data

Obtained from Central Bank reports, government economics surveys, financial databases, and digital transaction statistics.

Tools for Analysis

- * Percentage analysis
- * Correlation analysis
- * Trend analysis
- * Graphical representation
- * Analysis and Interpretation

Growth of Digital Payment Usage

Primary data indicates that over 75% of respondents used digital payment applications daily. A significant percentage reported reduced the Reliance on cash transactions over the past three years.

Interpretation

Frequent usages suggested behavior shifted towards digital transaction preference

Reduction in Cash Dependency

Survey result show that approximately 68% of respondents reduced physical cash usage by more than half after adopting digital payment applications.

Interpretation

Digital platform effectively replaces traditional currency exchange in routine transactions.

Demographic Profile of Respondents

Variable	Category	Frequency	Percentage
Gender	Male	82	54.7
	Female	68	45.3
Age	18-25	46	30.7
	26-35	52	34.7
	36-45	32	21.3
	Above 45	20	13.3
Education	UG	60	40.0
	PG	58	38.7
	Others	32	21.3

Usage Pattern of Digital Payment Applications

Application Type	Frequently Used (%)	Occasionally Used (%)	Rarely Used (%)
UPI Apps	72	20	8
Mobile wallets	55	30	15
Internet banking	48	35	17
Debit/Credit Cards	60	28	12

Impact of Digital Payments on Economic Behavior

Statement	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)
Digital payments reduce cash dependency	68	22	6	4
Digital payments increase spending transparency	64	25	7	4
Digital payment support business growth	70	18	8	4
Digital payments improve tax compliance	58	27	10	5

Correlation between Digital Usages under Cashless Growth

Year	Digital Transactions Volume (In Billion) (Rs.)	Cash Circulation Growth (%)	GDP Growth (%)
2018	12	8.5	6.8
2019	18	6.9	6.5
2020	22	4.2	4.0
2021	35	3.8	8.7
2022	48	3.1	7.2
2023	62	2.5	7.8

Hypothesis testing chart (Column Chart)

Hypothesis	Mean Score
H1: Digital Payments Reduce Cash Dependency	4.3
H2: Digital Payments Increase Transparency	4.2
H3: Digital Payments Improve Economic Growth	4.4

Reasons Adopting Digital Payment Apps

Reasons	Percentages (%)
Cashback/Offer	42
Convenience	68
Safety During Pandemic	51
Easy Record Keeping	47
Government Supporter	39

Discussion

Digital payment applications function as economic accelerators. They enhance transaction speed, improve liquidity circulation, and reduce operational inefficiencies. By formalizing financial flows, digital payments increase government revenue transparency and the strength and economic governance.

However, growth potential depends on:

- * Reliable digital infrastructure
- * Cyber security frameworks
- * Consumer trust
- * Digital literacy

Without these elements, adoption mainremain uneven across regions.

Challenges

- * Cyber security threats
- * Data privacy concerns
- * Digital divide the between urban and rural areas
- * Technology residence among older populations
- * Infrastructure in stability
- * Policy recommendations
- * Expand broadband connectivity in rural areas
- * Provide digital literacy training programs
- * Strengthen cyber security regulations
- * Encourage merchant incentive for Digital adoption
- * Promote interoperability among payment platforms

Limitations of the Study

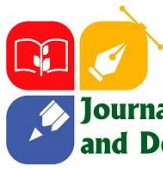
- * Limited geographic coverage
- * Reliance on self reported survey data
- * Variation in digital infrastructure across regions

Conclusion

Just a concludes that traditional payment application significantly influences cashless economic growth. By reducing transaction cost, expanding financial inclusion, enhancing transparency, and accelerating money circulation, digital payment systems contribute to structured economic development. All though infrastructural under security challenges persist; continue technological innovation and the supportive policy frameworks can strength and the transition toward sustainable cashless economies. Digital payment ecosystems are no longer optional conveniences: they repression foundation components of modern economic architecture.

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